



FDA 21 CFR Part 11 Compliance Checklist



The 21 CFR Part 11 compliance checklist is a tool that can be used to evaluate the level of compliance with the requirements outlined in 21 CFR Part 11.

It provides a comprehensive list of questions to consider when assessing the compliance of electronic records and electronic signature systems.

Validation

Item Nr.	Question	Check?
1	Is the system validated?	
2	Is the system performance accurate, reliable, and consistent?	
3	Is the system able to identify invalid or altered records?	
4	Are there written policies in place that outline the accountability and responsibility of users for actions initiated under their electronic signatures?	
5	Are users informed and trained on the policies related to electronic signatures to prevent record and signature falsification?	
6	Can you provide training documentation demonstrating that individuals who develop, maintain, or use electronic record and signature systems have the required experience for their assigned tasks?	
7	Is there a documented process for verifying the identity of users before their electronic signature is established, assigned, or certified?	
8	Is the system designed to require the collaboration of two or more individuals to use an electronic signature that does not belong to them?	



Audit Trail

Item Nr.	Question	Check?
1	Are document management and change control procedures in place to maintain an audit trail?	
2	Does the system have a secure and computer-generated audit trail to record operator entries and actions that create, modify, or delete electronic records?	
3	Does the system record the date and time of these operator entries and actions on the audit trail?	
4	Do changes to records modify previously recorded information? Note that all previous information should still be accessible and not erased or hidden by changes.	
5	Is the audit trail documentation retrievable and available for FDA review and copying?	

Systems

Item Nr.	Question	Check?
1	Does the company use electronic records?	
2	Does the company use electronic signatures?	
3	Does the company use handwritten signatures executed to electronic records?	
4	Does the company use electronic signatures based on biometrics?	
5	Does the system prevent electronic signatures based on biometrics from being used by anyone other than their genuine owners?	



Item Nr.	Question	Check?
6	Is the system designed to ensure only authorized individuals can access it and perform actions?	
7	Does the system have controls to prevent unauthorized access to the operation or computer system input/output devices?	
8	Does an open system comply with the appropriate procedures and controls identified in section 11.10?	
9	Does an open system employ additional controls, such as document encryption and digital signature standards, to ensure record authenticity, integrity, and confidentiality?	
10	Is there a procedure to conduct device checks to ensure the data input source or operational instruction is valid?	
11	Does the system use operational checks to enforce actions to be executed in a predetermined sequence, if applicable?	
12	Are there controls in place for the distribution of system documentation?	
13	Is an access control procedure in place to ensure only authorized users can access system operation and maintenance documentation?	
14	Is there a procedure to ensure the proper use of system documentation for operation and maintenance?	

Copies of Records

Item Nr.	Question	Check?
1	Is the system capable of producing accurate and complete copies of electronic records?	



Item Nr.	Question	Check?
2	Are electronic signatures linked to their respective electronic records preventing the removal, copying, or transfer of signatures?	
3	Can all electronic records be provided to the FDA for inspection and review?	
4	Are records in the system protected from unauthorized changes by having authorization checks in place?	

Record Retention

Item Nr.	Question	Check?
1	Do the signed electronic records contain information that indicates the signer's printed name?	
2	Do the signed electronic records contain information indicating the date and time when the signature was executed?	
3	Do the signed electronic records contain information that indicates the meaning associated with the signature, such as review, approval, responsibility, or authorship?	
4	Is the level of control for signature information equivalent to that of electronic records?	
5	Are electronic records readily retrievable throughout their retention period?	
6	Is the audit trail documentation retained for the required period?	



Electronic Signatures

Item Nr.	Question	Check?
1	Are electronic signatures in the system restricted to authorized users only?	
2	Does each user have their own unique electronic signature?	
3	Are electronic signatures only being used by their genuine owners?	
4	Do electronic signatures use at least two different identification components, such as an identification code and password?	
5	Does the system require all electronic signature components for the first signature within a series of signatures in a single system access?	
6	Does the system require at least one electronic signature component for subsequent signatures?	
7	Does the system require all electronic signature components when a user signs during several system accesses?	
8	Is there a procedure to prevent signatures from being reassigned or reused?	
9	Did users provide a traditional handwritten signature on the Electronic Signature Agreement to acknowledge that their electronic signature is equivalent to a handwritten signature?	
10	Has the company ensured that everyone using electronic signatures in their system, used on or after August 20, 1997, has their certification submitted to the FDA?	
11	Has the company followed the submission guidelines on the FDA's web page on the <u>Letters of Non-Repudiation Agreement</u> to certify electronic signatures?	



Item Nr.	Question	Check?
12	Are the users aware FDA may require them to provide additional certification or testimony of the equivalence of an electronic signature to their handwritten signature?	

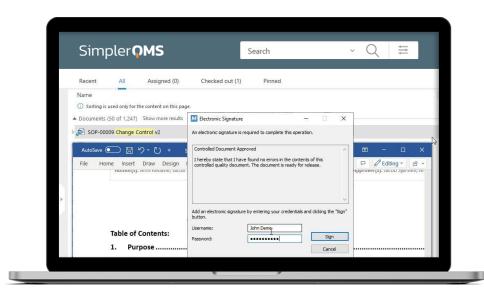
Access Security

Item Nr.	Question	Check?
1	Are controls in place to ensure each individual has a unique identification code and password combination?	
2	Is the system capable of preventing the creation of duplicate identification code and password combinations?	
3	Are passwords required to expire and be updated periodically?	
4	Are there any procedures in place to recall or revise identification codes and passwords if necessary?	
5	Is there a procedure to periodically check the validity of the identification code and password combinations recorded in the system?	
6	Are there procedures to revoke identification code and password combinations that may have been compromised?	
7	Is there a procedure for recalling identification codes and passwords if someone leaves the company?	
8	Is there a procedure to disable lost, stolen, or missing electronic devices to protect system access and sensitive data?	
9	Are temporary or permanent password replacements issued using appropriate and rigorous controls?	



ltem Nr.	Question	Check?
10	Does the system detect attempts of unauthorized use of passwords and identification codes?	
11	Is the system security unit immediately informed of any unauthorized use attempts of passwords and identification codes?	
12	Is organizational management notified of any unauthorized use of passwords and identification codes, if appropriate?	
13	Does the company perform initial testing on devices that generate or hold identification codes or password information to ensure they function properly?	
14	Does the company perform periodic device testing to ensure they still function properly?	
15	Is there a procedure to test for unauthorized device alterations that generate or hold identification codes or password information?	





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